



2025 Online Voting Q&A

Q: How do you access the voting website?

A: Go to www.veridiancu.org/election and click on the **Vote for Candidates** button. It will route you to the electronic ballot on the CUES website. Paper ballots are not available. You can stop by a Veridian branch to electronically vote on a tablet.

Q: Who is eligible to vote?

A: In order to be eligible to vote, you must:

- Be 16 years of age on or before March 5, 2025.
- Be the primary member on the account. Joint members are not eligible to vote.
- Have a birthdate on file with the credit union.
- Have a social security number on file with the credit union.

Q: How do I find my Voter ID?

A: This information was sent to you by email on March 18 from veridiancuhelp@cues.org. If the email is not in your inbox, please check your spam folder. If you do not receive the email, or do not have an email address on file with Veridian, please chat online, call Veridian at 800-235-3228, or stop by a branch to receive your login information.

Q: What do I do if I can't login to vote?

A: Please make sure you are using the correct Voter ID. If you have more than one phone number, please try an alternative number. If you can't login, please chat online, call Veridian at 800-235-3228, or stop by a branch to receive your login information.

Q: Am I required to vote on each ballot?

A: No. There are two ballots. One for Directors and one for Associate Directors. There are six candidates running for five Director positions. Members can vote for up to five candidates on the Director ballot. The five candidates with the most votes will each receive a three-year term. There are four candidates running for one Associate Director position. Members can vote for up to one candidate on the Associate Director ballot. The candidate with the most votes will receive a three-year term.

Candidates appearing on both the Director and Associate Director ballots may be elected to either seat but will become a Director if elected to both. You may vote for such candidates on either or both ballots.

Q: Can I vote for fewer than five Director candidates?

A: Yes, you can vote for up to five candidates.



Q: Can I vote more than once?

A: Each member is entitled to one vote, regardless of multiple accounts with the exception of a business account. If a member has a business account, they may cast a second vote for the business.

Q: If I vote online, can I attend the virtual Annual Meeting?

A: You can cast your vote online and still attend the virtual Annual Meeting on Tuesday, April 22. Voting will only be allowed through online voting and not during the virtual Annual Meeting.

Q: Can I vote if I just opened an account?

A: Members who opened an account after March 5, 2025 will not have the option to vote.

Q: Can I vote at a Veridian branch?

A: Yes. If you are having trouble accessing the site to vote or do not have a computer or mobile device at home, you can visit a branch and vote on a tablet.

2025 Virtual Annual Meeting Q&A

Q: When is the virtual Annual Meeting?

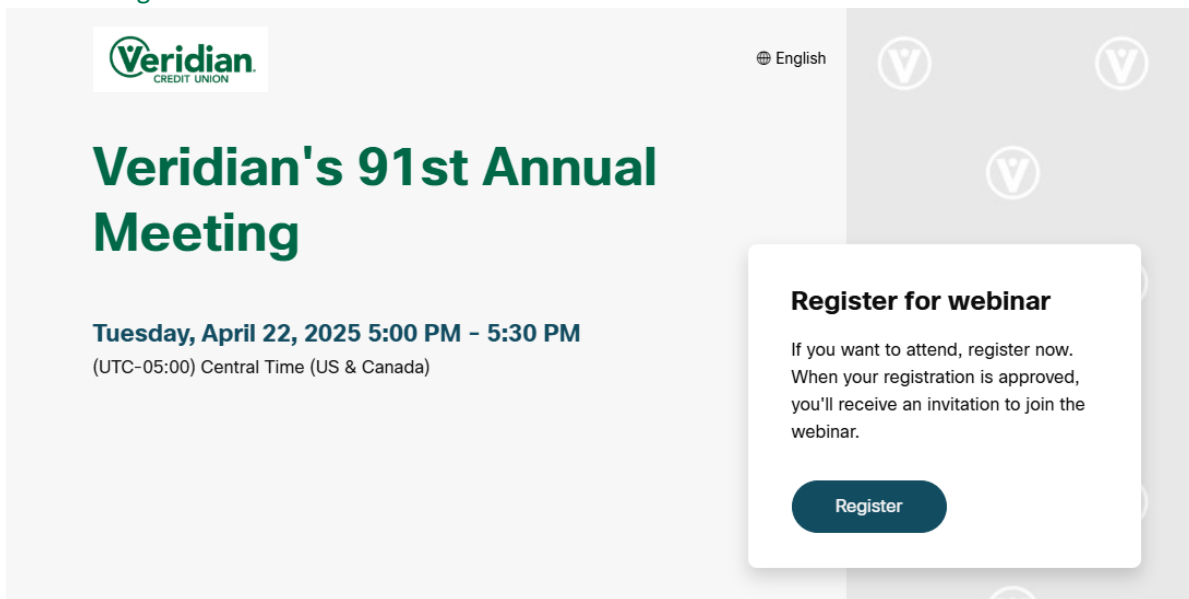
A: Tuesday, April 22 at 5:00 p.m.

Q: Where do I go to sign up for the virtual Annual Meeting?

A: The link can be found at www.veridiancu.org/election and click the **Register to Attend** link:

Once you click the link, the page will look like this:

1. Click on [Register](#).



2. Complete the short registration form and click [Register](#).

Register for webinar

Complete this form to register for the webinar. An asterisk (*) indicates required information.

*Name

*Email

*Phone Number

*Address 1

*City

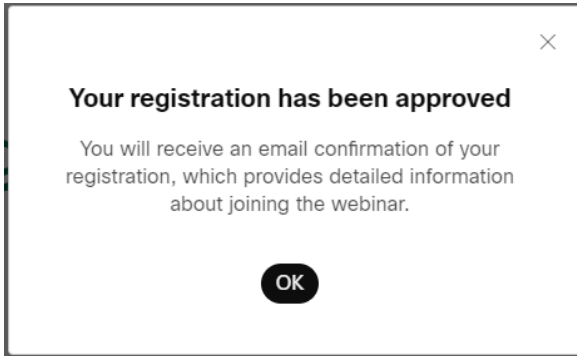
*State

*Zip/Post Code

*Are you a Veridian member?
 Yes
 No



3. You will get a confirmation message after you register.



4. You will also receive an email from messenger@webex.com that has the meeting information and a link to [Join webinar](#).



Your registration for this Webex webinar has been approved.

We recommend you join the meeting 5-10 minutes early. You may need to download Webex Meetings to attend. If required, you will be prompted to download after you click Join webinar.

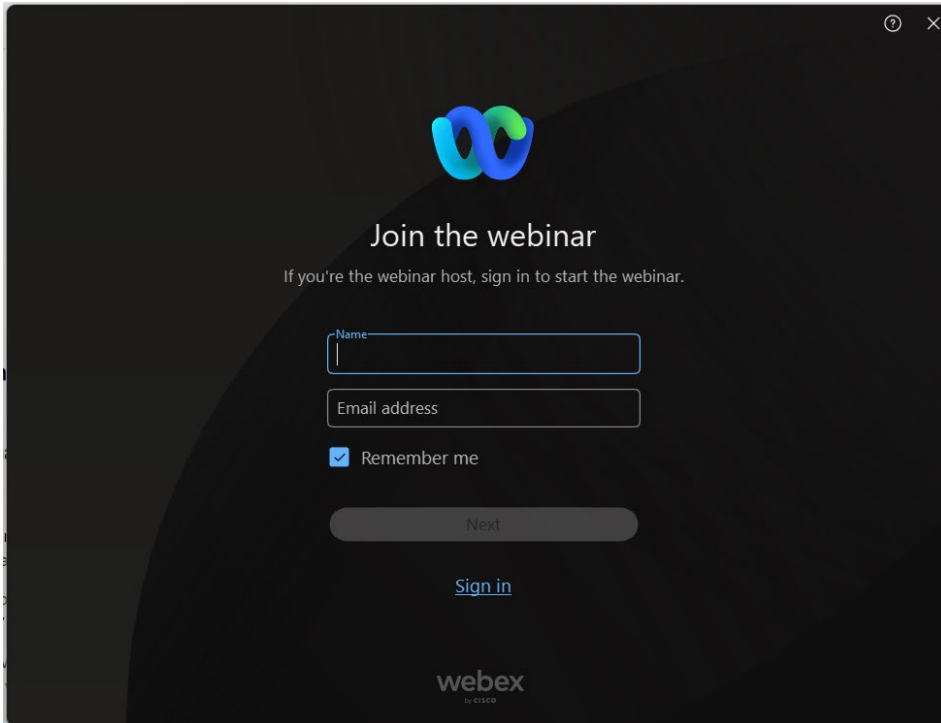
Tuesday, April 22, 2025

5:00 PM | (UTC-05:00) Central Time (US & Canada) | 30 mins

Add to calendar [Google](#) · [O365](#)

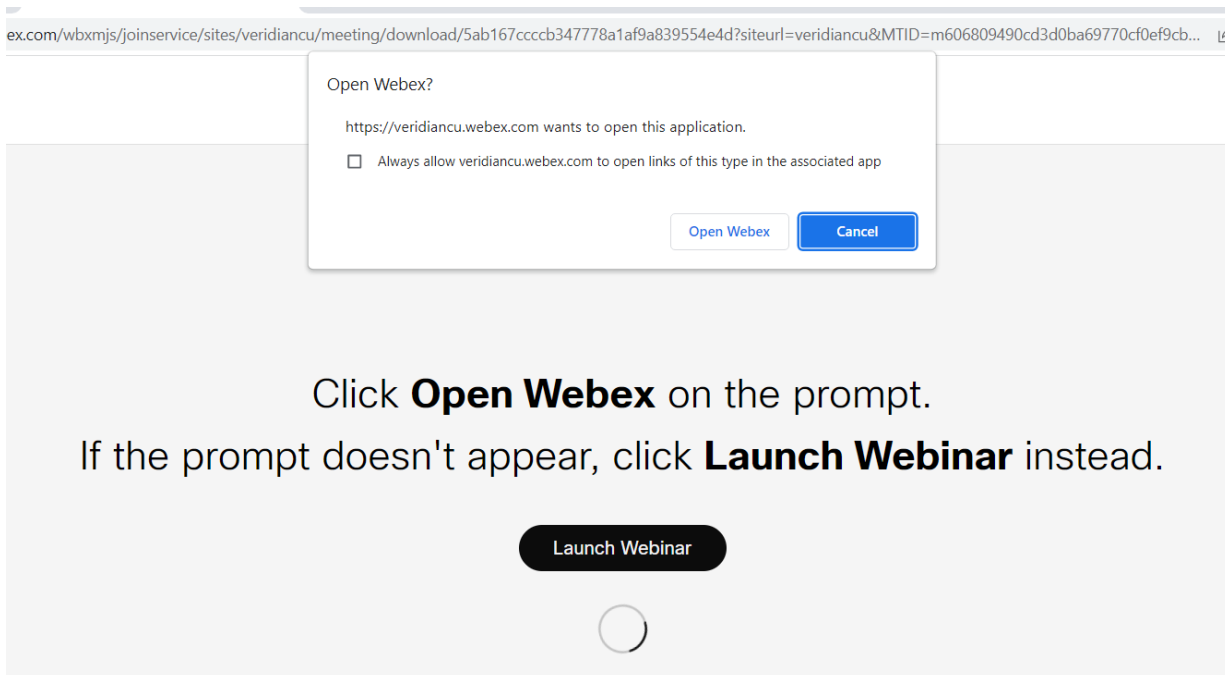
[Join webinar](#)

5. On the day of the meeting, once you click the Join webinar button, you will be asked to download or sign into Webex. When you enter your name and email address, make sure you use the same email address you registered with, or you will be asked to register again. Then click next to sign in.



Please note: You may need to download the Webex app if you are logging in from a tablet, smartphone, or computer for the first time. Please follow the instructions to download Webex.

If you are using a computer, you will have an option to join from a web browser.





Q: Is there an option to attend the meeting in person?

A: No. The Annual Meeting will only be virtual.

Q: How long will the virtual Annual Meeting last?

A: We estimate the meeting to last about 20 minutes.

Q: Can I vote during the Annual Meeting?

A: Voting is not available during the Annual Meeting. Online voting must be completed by 11:59 p.m. on Thursday, April 17. The voting website is www.directvote.net/Veridian.

Q: How can I attend the Annual Meeting if I don't have a computer?

A: You can listen to the Annual Meeting on the phone. Dial 415-655-0001. The meeting number is 2861 887 1819 and the password is 2025. You will be asked to enter the pound key (#) after entering the meeting number and password.

Q: Will prizes be given away during the virtual Annual Meeting?

A: Yes, we will select 10 winners to each receive \$50 cash. We will contact the winners the day after the Annual Meeting and make arrangements to transfer the prize to their account.

Q: How do I request a copy of the Annual Report?

A: A PDF file of the Annual Report is available on www.veridiancu.org/election. Please call 800-235-3228 to request a printed copy of the Annual Report.