



AMERICAN INVESTORS BANK AND MORTGAGE

6385 Old Shady Oak Road  
Suite 110  
Eden Prairie, MN 55344



1827 Ansborough Ave.  
Waterloo, IA 50701

July 2023

To Our Valued Clients:

It is our privilege to share with you the news that Veridian Credit Union (Veridian) has announced its intentions to acquire and assume American Investors Bank and Mortgage's (AIBM) assets and liabilities. The completion of the acquisition requires final state and federal regulatory approvals and the satisfaction or waiver of other customary closing conditions.

Once Veridian's acquisition of AIBM is finalized, you will automatically become a Veridian member (customer). No opt-in agreement is required under state law or by Veridian, but Veridian will be requesting that you agree to its membership terms. **This acquisition is expected to occur during July or August of 2023 with account conversion occurring the weekend of September 15-17th of 2023.**

We are enthusiastic about a partnership between two financially sound institutions that share a strong commitment to personal service and community engagement. This partnership is a proactive step by both parties to provide the best of both organizations to our customers and members, including the ability to offer expanded business and consumer financial products and services. Please see our question-and-answer section for a listing of Veridian products and services.

Below you will find information regarding the benefits of becoming a member of Veridian, what to expect with the transition from AIBM to Veridian, an explanation of how your account insurance will change from Federal Deposit Insurance Corporation (FDIC) to National Credit Union Administration (NCUA), and at the end a question-and-answer section to address anticipated questions.

#### **Benefits of Membership at Veridian Credit Union:**

- Veridian is a not-for-profit, member-owned financial cooperative with a mission to partner with members to create successful financial futures. Veridian offers a full range of business and consumer financial services.
- Veridian was founded in 1934 in Waterloo, Iowa, and now serves more than 316,000 members online and in 30 branches across Iowa and eastern Nebraska.
- Once regulatory approval is received and the transaction is consummated, all current customers of AIBM will qualify as members of Veridian. Veridian will fund a \$5 share (deposit) account for all AIBM customers to make such customers qualify for membership in Veridian. This includes AIBM customers who only have loans or money market accounts through AIBM.
- Veridian has a rich tradition of engaging and supporting the communities we serve. Last year, Veridian funded grants, scholarships, sponsorships and donations totaling more than \$1 million. Veridian looks forward to expanding this community support in Eden Prairie and the greater Minneapolis/St. Paul area.
- With assets of more than \$6.8 billion, Veridian can provide expanded product and service offerings. Veridian's online and mobile banking also offers remote check deposit, card controls, direct access to your credit score, credit report and much more.

## What to Expect:

We are working to make the transition from AIBM to Veridian as seamless as possible. **Completion of the acquisition, or “closing,” and the conversion of your AIBM accounts to Veridian accounts during “account conversion” are expected to occur in the summer (closing) and September 15-17 (account conversion) of 2023.** More information regarding closing and account conversion can be found below. There may be other changes as the transition continues, but we will always keep you informed prior to such changes.

## Closing Process and Account Conversion:

- AIBM customers will automatically become members of Veridian. As set forth above, Veridian requires each member to have a \$5 deposit in a share (deposit) account to access all of the many accounts, services and benefits that Veridian has to offer. Upon the transfer of your account(s), Veridian will deposit \$5 into a new Veridian share (deposit) account for all AIBM customers to meet the required share (deposit) account balance. **No action is required on your part to become a Veridian member although following closing Veridian will be requesting that you agree to Veridian’s membership terms.** AIBM customers will be added to Veridian’s field of membership after closing.
- After closing, all AIBM deposit and loan products will be assumed by Veridian and combined into Veridian’s records for accounting purposes. If there will be any immediate changes to your accounts at the time of conversion, you will receive additional communications about such changes at least 30 days prior to conversion. Such potential changes include for example, changes to account naming, structure, or fees. Veridian will honor all existing loan and CD agreements through maturity and all deposit products will transition to a comparable Veridian product that has the same or better services. Again, we will keep you informed of any such changes in advance of conversion.
- **After closing, deposit accounts will no longer be insured by the FDIC and will instead be insured by the NCUA up to \$250,000 for each account ownership category.** The NCUA is a federal agency created by the United States Congress, which administers the National Credit Union Share Insurance Fund and offers similar deposit insurance to that of the Federal Deposit Insurance Corporation (FDIC). (See the *NCUA and FDIC Insurance comparison chart below for more details on deposit account insurance.*) Following the transfer of your deposits to Veridian, AIBM will voluntarily terminate the insurance of its deposits by the FDIC (the “Termination Date”). Insured deposits in AIBM on the Termination Date, less any withdrawals from such deposits made subsequent to that date, will continue to be insured by the FDIC, to the extent provided by law, until December 31, 2023. The FDIC will not insure any new deposits or additions to existing deposits made by you in Veridian after the Termination Date. This notice of termination of FDIC insurance is being provided pursuant to 12 CFR 307.3. Please contact **Katie O’Donnell, AVP and BSA Officer with AIBM** by email at [kodonnell@aibandm.com](mailto:kodonnell@aibandm.com), or by phone at **952-938-6520** if additional information is needed regarding this notice or the insured status of your account(s).
- AIBM’s only location, located at 6385 Old Shady Oak Rd., Suite 110, Eden Prairie, MN 55344 will remain open and signage will transition to Veridian. AIBM customers will need to use this location for service of existing accounts until all accounts are integrated at account conversion, which is planned for September 15-17, 2023 as further discussed below. There are no other AIBM locations or ATM’s that will be affected by the acquisition.
- Up until the system conversion planned for September 15-17, 2023:
  - AIBM customers will be able to use ATMs with their AIBM Bank debit cards as they do today.
  - All direct deposits (Social Security, payroll, etc.), automatic withdrawals or transfers, and any transactions (debit card transactions or checks) will continue to process and post to your account.
  - You can continue to use your existing AIBM checks and debit cards.
  - You will continue to receive your account statements as you do today.
  - Any existing AIBM credit card you have is currently issued and managed by ELAN and will continue to operate beyond closing unless and until you decide to close your credit card with ELAN. You can continue to contact ELAN as you do today.

## Account Conversion Process:

- The account conversion is tentatively planned for September 15-17, 2023. We will send you important information about the account conversion at least 30 days in advance of the transition of accounts and services as well as an outline of any changes being made to your accounts with Veridian, account terms and conditions, or fees.
- In advance of account conversion AIBM debit cardholders will be sent new Veridian debit cards. You will also be provided updated information for your direct deposit and ACH transactions and you will need to provide that updated information to any businesses you have direct deposit relationships with. Prior to account conversion you may continue to use your existing AIBM debit cards. After account conversion you will be required to use your new replacement Veridian debit cards. For checks, AIBM checks can continue to be used for 6 months following account conversion. After such 6-month period AIBM checks can no longer be used and you must purchase new Veridian checks. Information regarding the purchase of Veridian checks will be sent in future communications.
- Upon account conversion, we expect your existing loans to transfer to Veridian with the same terms. In the event that a change to any particular loan could be necessary, we will contact you prior to account conversion to discuss all available options. If we do not contact you it means that your loan is transferring to Veridian with no changes to terms. More information about continuing to make your loan payments is set forth in the question-and-answer section below.
- Following the account conversion, in addition to being able to make payments as you do today, you will also be able to make payments within Veridian's online and mobile banking, in any Veridian branch and more. Visit [veridiancu.org](http://veridiancu.org) for details.
- Following the account conversion, AIBM's current online and mobile banking platform will no longer be accessible but digital banking services will be available at [veridiancu.org](http://veridiancu.org) and on the Veridian mobile app. Directions regarding access and initial login will be sent in future communications.
- Following the account conversion, you will be able to use any branch (including AIBM's current location) or ATM within the network. For a full list of Veridian branch locations and ATMs, visit [veridiancu.org](http://veridiancu.org).
- Prior to closing you will receive account statements as normal from AIBM. Following closing, account statements will be in the same format as AIBM statements but will be from Veridian. For the period ending on the date on which account conversion takes place, you will receive a final account statement in the old format providing account history for your AIBM accounts from the date of your previous statement up to and including the date of the account conversion. After account conversion is complete your account statements will utilize Veridian's format and come from Veridian. Your first statement following account conversion will serve as reference to verify balances and other information.

## How to Get Additional Information:

We recognize you may have additional questions and we have enclosed Frequently Asked Questions (FAQ), and a copy of Veridian's privacy policy to offer more details. In addition to Katie O'Donnell whose information is set forth above, you may also contact **Dave Coquette, President & CEO of AIBM** by email at [dcoquette@aibandm.com](mailto:dcoquette@aibandm.com), or by phone at **952-938-6520** with any questions you may have about the acquisition.

We are excited about this transition and look forward to serving you!

Sincerely,



**Dave Coquette**  
President & CEO  
American Investors Bank and Mortgage



**Renee Christoffer**  
President & CEO  
Veridian Credit Union

## NCUA and FDIC Insurance Comparison

	<b>Single Account</b> <small>(one owner)</small>	<b>Joint Account</b> <small>(more than one owner)</small>	<b>Retirement Accounts</b> <small>(includes IRAs)</small>	<b>Revocable Trust Accounts</b>	<b>Corporation, Partnership, and Unincorporated Association Accounts</b>	<b>Government Accounts</b>
<b>NCUA Insured</b>	\$250,000 per owner	\$250,000 per co-owner	\$250,000 per owner \$250,000 for Keogh  <small>All IRA coverage is separate and in addition to coverage for other credit union accounts</small>	\$250,000 per owner per beneficiary  <small>(includes Coverdell Education Savings Accounts)</small>	\$250,000 per corporation, partnership or unincorporated association	\$250,000 per public unit
<b>FDIC Insured</b>	\$250,000 per owner	\$250,000 per co-owner	\$250,000 per owner	\$250,000 per owner per beneficiary up to five beneficiaries	\$250,000 per corporation, partnership or unincorporated association	\$250,000 per public unit

*Note: See NCUA's website at [www.ncua.gov](http://www.ncua.gov) and FDIC's website at [www.fdic.gov](http://www.fdic.gov) where more detailed information about share and deposit insurance can be found.*

### Frequently Asked Questions: Account Conversion

#### When will the account conversion take place?

Account conversion is currently planned for September 15-17, 2023. While access to some services may transition at different intervals leading up to and through the account conversion, there should be no impact to your ability to use your account as presently used up to and through conversion.

#### Will my account number or account names change with the account conversion?

You'll receive more information on any account changes at least 30 days in advance of account conversion.

#### What is Veridian Credit Union's routing and transit number?

Veridian's routing and transit number is **273976369**.

#### Will I need to update my ACH transactions (Social Security, payroll, etc.)?

Following account conversion, you will need to contact any business that you provided your account information to for ACH payments or deposits and provide the updated routing number: **273976369**. We'll provide you with more information at least 30 days in advance of account conversion.

#### Will fees change?

You will receive a copy of Veridian's fee schedule in future correspondence. While you may notice different terminology and intervals at which fees may be charged, it is our goal to keep total fee amounts the same or less than what was historically charged.

#### Will new debit and credit cards be issued as part of the account conversion?

Yes, new debit cards will be sent to replace existing AIBM-branded debit cards. Upon receipt of your new card, you will select a PIN when activating your card. Your new debit card will then be managed in-house at Veridian. AIBM branded debit cards can continue to be used until account conversion. After account conversion Veridian debit cards will need to be used. Any existing AIBM credit card you have is currently issued and managed by ELAN and will continue to operate beyond closing and account conversion. Unless and until you decide to close your credit card with ELAN, you can continue to use your credit card and contact ELAN as you do today.

**Will I have access to ATMs with my new Veridian debit cards after the conversion is complete?**

Yes, after account conversion you may make unlimited transactions at Veridian-owned ATMs with no surcharge, or up to 10 free transactions per month at SHAZAM® Privileged Status Network ATMs not owned by Veridian. When traveling, look for machines that have the Cirrus®, Shazam®, Privileged Status or Visa/Plus symbol.

**Will my AIBM checks still work, or do I need to order new ones?**

AIBM checks will be accepted and processed as normal until 6 months following account conversion. After such 6-month period AIBM checks can no longer be used and you must purchase new Veridian checks. Information regarding the purchase of Veridian checks will be sent in future communications.

**Will my loan(s) remain the same following account conversion?**

We expect your existing loans to transfer to Veridian with the same terms. In the event that a change to any particular loan could be necessary, we will contact you prior to account conversion to discuss all available options. If we do not contact you it means that your loan is transferring to Veridian with no changes to terms.

**How will this affect my loan payments?**

You will continue to make loan payments to AIBM until account conversion. Following conversion, you will make loan payments to Veridian. For more information about Veridian's payment methods, visit [veridiancu.org/personal/borrow/payment](http://veridiancu.org/personal/borrow/payment). Additionally, for clarity, if you currently make loan payments via direct debit or automatic payment, your direct debit or automatic payment will continue to process without any further action required on your part. If changes must be made to your direct deposit loan payment, Veridian will contact you directly.

**Will my certificate rates change?**

All certificate products will retain their structure and term when converted.

**Will beneficiaries transfer with account(s)?**

Any previously designated beneficiaries will follow the account and continue to be in the same beneficiary role on the account when integrated with Veridian's system with no action required on your part.

**When will I receive my account statement from Veridian?**

Following the account conversion, you will receive your first Veridian account statement. That first statement will serve as reference to verify balances and other information.

**Does Veridian offer account access by phone or chat and when will it be available to me?**

Yes, Veridian offers 24-hour telephone banking and an audio response system that allows access to account balances and history. Agents are available via phone or chat Monday-Friday from 8 am – 7 pm and Saturday 9 am – 1 pm. Service is accessible when calling Veridian's toll-free number 800-235-3228, and will be available after account conversion.

**When will digital/mobile access be available?**

AIBM's current online site will be inaccessible after account conversion. Digital services will be available via Veridian's digital and mobile banking platforms after account conversion. A detailed communication about initial access will be sent in future correspondence.

**Does Veridian support mobile wallet transactions?**

Yes, Veridian supports Apple Pay, Google Pay, and Samsung Pay.

Apple Pay is a registered trademark of Apple, Inc. Google Pay is a trademark of Google LLC. Samsung Pay is a registered trademark of Samsung Electronics Co., Ltd.

**What are Veridian Credit Union hours?**

To learn more about lobby and drive-thru hours at Veridian branch locations, please visit [veridiancu.org](http://veridiancu.org).

## What products and services does Veridian offer and how do they differ from those offered by AIBM?

Below is a chart providing a general comparison of products offered by Veridian and AIBM. For a full listing of the products, services and rates offered by Veridian, please visit [veridiancu.org](http://veridiancu.org).

	American Investors Bank & Mortgage	Veridian Credit Union
Savings Minimum Balance	\$100	\$5
Account Monthly Service Fee	\$0	\$0
Checking Account Minimum Balance	\$100	\$0
Overdraft Protection Available	No	Yes (Free to all members)
Debit Card Access	Yes	Yes
No Charge ATM Access	Yes (US Bank ATMs at US Bank branches)	Yes <sup>1</sup> (Privileged Status)
Online Statements Available	Yes	Yes
Online Bill Pay Available	Yes	Yes
Mobile Deposit Available	Yes	Yes
CD Minimum Balance	\$500	\$500 - \$1,000
CD Term Options	7 - 36 Months	7 - 60 Months
Credit Card Rewards Available	Yes	Yes
Auto Loans Available	N/A (Not Offered)	Yes
Personal Loans Available	N/A (Not Offered)	Yes
Commercial Products Available	Yes	Yes
Mortgage Products Available	Yes	Yes

<sup>1</sup> No Charge ATM access available to Veridian members accessing ATMs in Iowa. Veridian participates in the "Privileged Status" program which allows Veridian members to use ATMs of other participating Privileged Status financial institutions without paying surcharge fees. Privileged Status is not currently available in Minnesota, however, Veridian is reviewing potential changes to its surcharge-free ATM network and will keep all customers apprised of any changes and updates.

### Who can join Veridian?

Veridian offers many ways to qualify for membership, including but not limited to: living or working in the State of Iowa or six Nebraska counties, being a family member of an eligible member of Veridian, or being an employee, volunteer or donor of at least \$5 to Habitat for Humanity of Iowa. Visit [veridiancu.org](http://veridiancu.org) for more information. In addition, for Minnesota residents, Veridian is expanding its qualification for membership to include an eight-county region around the Minneapolis/St. Paul area, which includes Hennepin, Dakota, Carver, Ramsey, Anoka, Scott, Washington and Wright counties. With this expansion, all current customers of AIBM will qualify as members of Veridian. No action is required on your part to become a Veridian member. AIBM customers will be added to Veridian's field of membership after closing. Veridian will fund a \$5 share (deposit) account for all AIBM customers to make such customers qualify for membership in Veridian. This includes AIBM customers who only have loans or money market accounts through AIBM.

### Where can I go to find out more about Veridian?

Website: [veridiancu.org](http://veridiancu.org)      Facebook: @Veridiancu      Instagram: @Veridiancu      Twitter: @Veridiancu  
 YouTube: @Veridiancu      TikTok: @Veridiancu      LinkedIn: Veridian Credit Union

### How can I connect and learn more about Veridian?

To learn more about Veridian, visit [veridiancu.org](http://veridiancu.org), or call us directly at (800) 235-3228.